

Problem Gambling Programs

Prepared for the
NYS Gaming Commission

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ADVANCEMENT OF
BEST PRACTICES

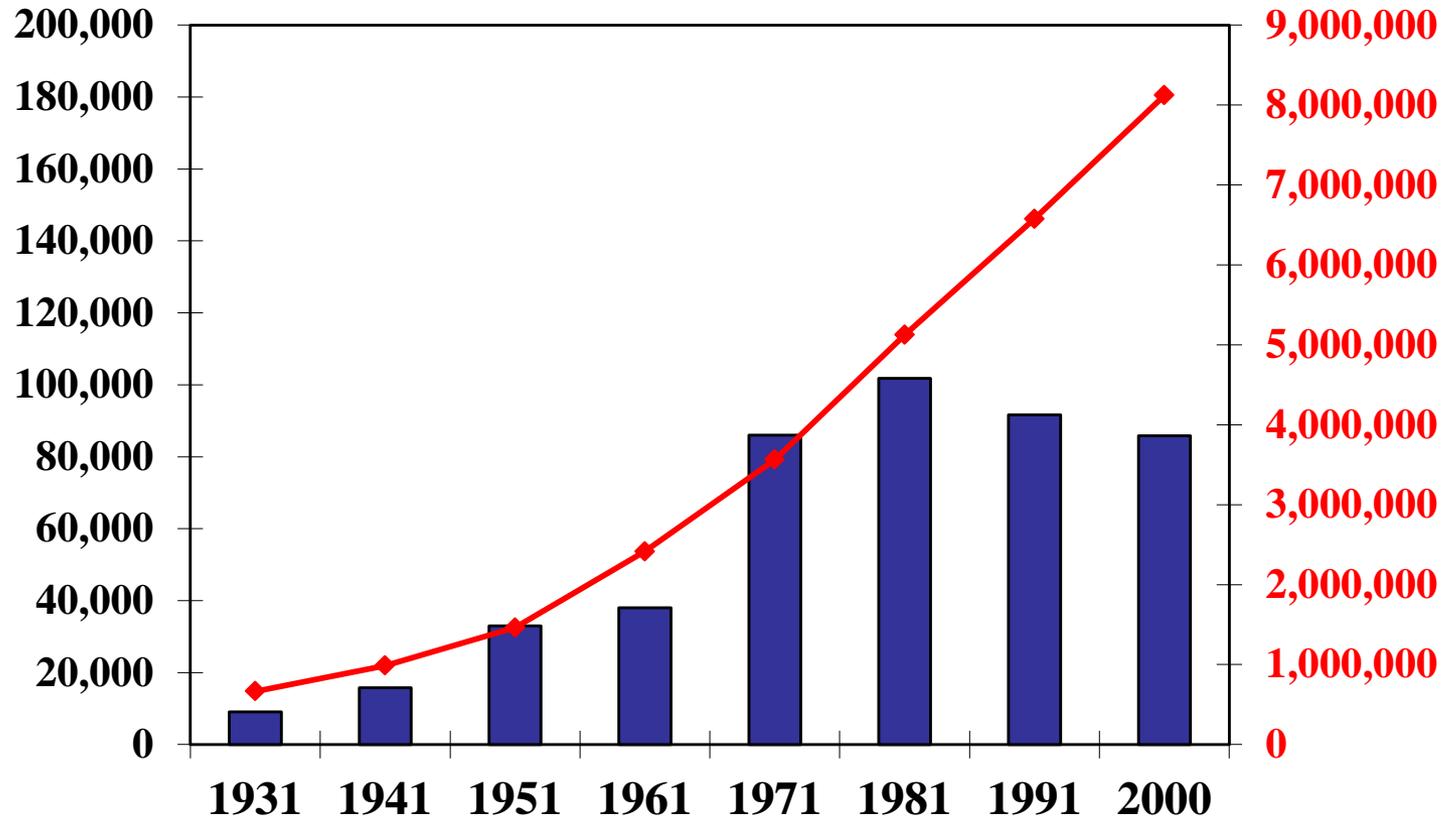


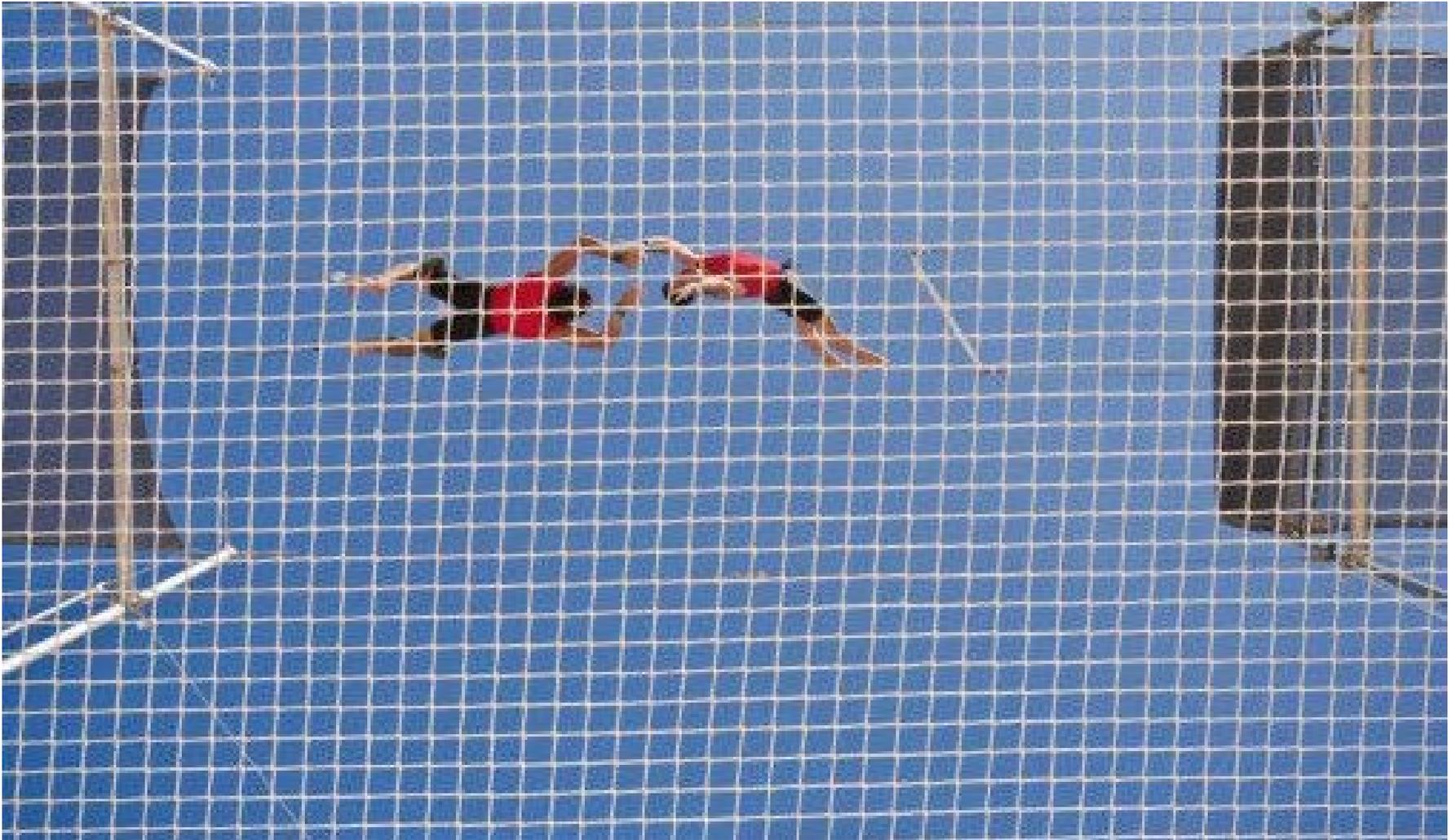
RESPONSIBLE
GAMBLING
COUNCIL

Responsible Gambling Council

- ✓ Established in 1983
- ✓ Independent non-profit
- ✓ Committed to problem gambling prevention
- ✓ Balanced position

Auto Related Deaths/Injuries





Problem Reduction Has Two Sides

1. Behaviour of the Individual
2. Practices of the Gaming Providers

Safety Net – Community Programs

- ✓ Counseling – free and universal
- ✓ Youth and adult awareness
- ✓ On-site information and resource centres in venues
- ✓ Research centres/funding in several jurisdictions
- ✓ About 1% of gross revenues

Safety Net — Gaming Providers



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What is it reasonable to expect gaming providers to do to reduce the risk of problem gambling?



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**RESPONSIBLE
GAMBLING
COUNCIL**

Responsible Gambling Standards

- ✓ 8 standards and 46 criteria
- ✓ Accommodate differing strategies/
policies/ priorities
 - Do I have to eat broccoli to be healthy?
- ✓ Recognize the differing roles/relationships
of gaming provision
- ✓ Based on actual practice

RESPONSIBLE GAMBLING POLICIES



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Policies and Strategies

- ✓ Are there clear organizational policies in place?
- ✓ Is there a senior person responsible for the RG policies and programs?
- ✓ Is there a strategy?
- ✓ Is there a public commitment?



STANDARDS

SELF-EXCLUSION

EMPLOYEE TRAINING

INFORMED DECISION MAKING



STANDARDS

**ASSISTING PATRONS WHO MAY HAVE
PROBLEMS WITH GAMBLING**

ACCESS TO MONEY

ADVERTISING AND PROMOTION

VENUE AND GAME FEATURES



Providing responsible gambling standards
for industry leaders.