

Exhibit X.A.5

TREATMENT AND PREVENTION

Submit as Exhibit X. A.5. a description of plans to coordinate with local providers to facilitate assistance and treatment for those with gambling-related problems and plans to develop prevention programs targeted toward vulnerable populations.

TREATMENT AND PREVENTION

Coordination Efforts with Local Providers

The Town of Wawarsing and Village of Ellenville have agreed to provide representatives to form a steering committee in partnership with Nevele to address problem gambling. The Problem Gambling Steering Committee will be comprised of local and town officials, Nevele staff, and problem gambling treatment and prevention providers. Other key stakeholders such as local school personnel, consumers and community members will be invited to participate. The Steering Committee will meet quarterly to address ongoing issues, review current programs and practices and support the work of the community-based providers.

Nevele has been collaborating with the Institute for Family Health, Family Services, Inc. and Family of Woodstock, and an agreement has been reached amongst the parties. The Institute for Family Health will focus on treatment of problem gambling while Family Services, Inc. and Family of Woodstock will develop means of education, outreach and prevention of problem gambling targeted to vulnerable populations in the Town of Wawarsing and the surrounding area. The details of the collaboration are found in the Problem Gambling Memorandum of Understanding below on page 5 of this Exhibit.

Develop and Provide Problem Gambling Treatment in Local Community

The Institute for Family Health

In partnership with the Mid-Hudson Valley Institute for Family Health, Nevele Resort, Casino & Spa will work to ensure that problem gambling specific treatment for individuals and family members is available in Ellenville and the surrounding area. The staff of the Institute for Family Health are behavioral health specialists and all those who deliver problem gambling treatment services must complete a specialized training program in problem gambling as well as hold a New York State recognized mental health license.

The Institute for Family Health has four regional sites located in Ellenville, Kingston, New Paltz and Hyde Park. The Institute for Family Health office in Ellenville will provide daily

scheduled walk-in hours so that casino patrons in need will be able to see a clinician specialized in problem gambling treatment within 24 hours of being referred.

Futhermore:

- Treatment will be high quality, culturally competent and provided regardless of ability to pay.
- Nevele's on-site Responsible Gambling Resource Center staff will refer patrons requesting assistance or those who have self-excluded to the Institute for Family Health.
- The Institute for Family Health will make available for the convenience of the client, problem gambling specific treatment services at any of its sites providing behavioral health care.
- Individual, family and group therapy will be available for problem gambling clients.
- Individual therapy will focus on the use of cognitive behavioral therapy and motivational interviewing or other evidenced based practices for treating problem gambling, as they become available.
- Clinicians will encourage that the client/ family member also participate in Gamblers Anonymous, Gam-Anon or another self-help program.
- The Institute will provide comprehensive outreach attempts for individuals who do not keep initial appointments, which includes at least 3 telephone outreach attempts (at least one off hours) and one outreach attempt by mail.
- School based health center staff will be trained in the warning signs of problem gambling and learn how to utilize problem gambling screening tools.
- The Institute will advertise its problem gambling services in all of its 28 facilities and on the organization website.
- Encourage and support the development of additional Gambler's Anonymous and Gam-Anon meetings in the areas where treatment is provided. Currently there are no "open" GA meetings in Ellenville or the surrounding area. There are currently 6, "closed" GA meetings within a 50 mile radius taking place on Monday, Tuesday and Thursday evenings only. There is currently only one Gam-Anon meeting in Poughkeepsie on Monday nights.
- The Institute will develop a specific system for tracking problem gambling client outcomes.
- Nevele Resort, Casino & Spa will negotiate treatment session rates with the Institute for Family Health and will provide adequate funds to cover the cost of

- the daily walk-in time slot(s) and to reimburse any costs incurred in treatment, not covered by the client's insurance.
- Nevele Resort, Casino & Spa will provide funds to cover the cost of problem gambling related outreach and staff training.

Develop Program for Prevention, Outreach and Education in the Local Community

Family Services and Family of Woodstock

- In partnership with Family Services New York State and Family of Woodstock, the Applicant will work to develop adequate prevention, outreach and education to vulnerable populations in the Village of Ellenville and the surrounding area.
- All staff will be trained on Problem Gambling related issues. Staff delivering problem gambling programming will be required to complete the New York Council on Problem Gambling 30 hour Problem Gambling Prevention Specialist training.
- Nevele will fund this program at the rate of one professional full time equivalent and will provide for adequate public awareness efforts and program expenses.
- Initiatives to address problem gambling will focus on impacts in the workplace, family, neighborhood, youth, older adults, public safety and crime prevention and public awareness.
- Problem gambling public awareness efforts will target messaging at specifically vulnerable populations including youth, parents as influencers on youth, family members of problem gamblers, individuals and families with substance abuse disorders, college students, low income residents and aging adults.
- Based on the target population of each campaign, problem gambling public awareness efforts will be developed to specifically reach each population where they currently receive other types of messaging and will be market tested with a relevant focus group.
- Family impact issues to be addressed include child abuse and neglect, co-occurring substance abuse and gambling, divorce, domestic violence, homelessness, bankruptcy and suicide.
- Partners in this process will minimally include Faith-based programs, school districts, mental health providers, Department of Social Services, local Office for

- the Aging chapter, Ulster County Community College, local law enforcement agencies, and suicide prevention networks.
- Programs specifically targeting Latino Communities and Spanish speaking residents will be developed.
 - The problem gambling version of the evidenced-based screening and brief intervention program “Teen Intervene” will be utilized at all sites currently implementing the “Teen Intervene” program.
 - Family Services will where possible include the evidenced-based problem gambling prevention program “Stacked Deck” in local school districts or other youth-based programs. The program is intended for grades 9-12 and must be implemented with fidelity.
 - Family services will work with all local school districts to develop and implement a no gambling policy on school premises and at all school sponsored events.
 - Outreach and education sessions will be conducted with school personnel, parent teacher associations and students.
 - Age appropriate programming and education on problem gambling will target youth beginning at age 12.
 - Problem gambling education will be infused into all Family Services programs including but not limited to summer camps, Family Education Program, Nurturing Program, Senior Safety Campaign, Mentors in Violence Prevention, Crime Victims Assistance Program, Domestic Violence Services and Domestic Abuse Awareness Classes.
 - Problem gambling resources and materials will be available at all Family Services and Family of Woodstock programs.
 - Outreach and education specifically targeted at the Aging Adult population will take place at senior centers, retirement community events, for example.
 - All counseling based services provided by Family Services and its subsidiaries will implement problem gambling screening into the intake assessment process and refer to problem gambling specific treatment in the local community.

Supporting Documentation

To fully respond to the Exhibit, a copy of the MOU is provided as an attachment:

- Memorandum for Understanding between Nevele Resort, Casino & Spa, The Institutes for Family Health, and Family of Woodstock and Family Services, Inc.

Notes

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