



Gaming Commission

One Broadway Center, P.O. Box 7500, Schenectady, NY 12301-7500
www.gaming.ny.gov

May 7, 2018

Sent Via Electronic Mail

[REDACTED]

Re: Notice of Violation 18-RWC-05

Dear [REDACTED],

The New York State Gaming Commission (NYSGC), Division of Gaming has investigated an incident that occurred on March 30, 2018 at Resorts World Catskill during which an unidentified underage individual was allowed access to the gaming floor.

NYSGC Commercial Gaming Supervising Inspector [REDACTED] was present for the incident, reviewed the Resorts World Catskill Surveillance Report ([REDACTED]) as well as relevant video evidence of the incident.

CCTV Review showed the following:

Timeline	[REDACTED]	Narrative Description of Events
		On 03/30/2018 at 8:42 PM, New York State Gaming Commission (NYSGC) Supervising Inspector [REDACTED] was conversing with Executive Director of Slots [REDACTED] [REDACTED] next to Bar 360 when a male who appeared to look underage walked by both [REDACTED] and [REDACTED]. [REDACTED] advised [REDACTED] that the male "looked real young" and [REDACTED] proceeded to follow the individual. At 8:44 PM, [REDACTED] approached the male adjacent to the High Limit Room in the [REDACTED] Slot Section where identification was requested. The male was unable to provide identification and stated that he "was 17 years old". Both [REDACTED] and [REDACTED] were present when this statement was said. The male was escorted off of the Gaming Floor with Security present, however, the male's parents refused to provide any additional information as to what the male's name was or an exact date of birth. NYSGC conducted a self-review and observed the following actions occur.
7:02 PM	[REDACTED]	The underage male and his parents arrived on property, parking in the Self-Parking Lot.
7:05 PM	[REDACTED]	The underage male and his parents entered the Casino Concourse by the Food Hall.
7:06 PM	[REDACTED]	The underage male and his parents continued to walk by the Food Hall.



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7:08 PM	█	The underage male and his parents walked in the Casino Concourse by the Promotions Desk.
7:09 PM	█	The underage male and his parents walked by the Main Entrance of the Gaming Floor towards the Front Desk reception area.
7:09:38 PM	█	The underage male and his parents talked by the Front Desk reception area.
7:11 PM	█	The underage male and his parents walked the Hotel Concourse towards the 24/7 Diner.
7:14 PM	█	The underage male and his parents proceeded to walk towards the Hotel Reception area.
7:14 PM	█	The underage male and his parents walked by the Main Entrance to the Gaming Floor.
7:15 PM	█	The underage male and his parents proceeded to walk towards the Food Hall.
7:18 PM	█	The underage male gained access to the Gaming Floor unchallenged for identification via the Main Entrance with his parents. Security Officer █ was present when the underage male gained access.
7:18 PM	█	The underage male and his parents walked by Gaming Pit █
7:19 PM	█ █	The underage male and his parents walked by Gaming Pits █ and █
7:19 PM	█	The underage male and his parents walked towards the Double Top Bar.
7:19:37 PM	█	The underage male and his parents stood by the Double Top Bar entrance.
7:21 PM	█	The underage male and his parents departed the Double Top Bar entrance.
7:21 PM	█	The underage male and his parents walked by Gaming Pit █
7:22 PM	█	The underage male and his parents continued to walk by Gaming █
7:22:45 PM	█	The underage male and his parents walked in the █ Slot Section.
7:23 PM	█	The underage male and his parents continued to walk in the █ Slot Section.
7:23 PM	█	The underage male and his parents walked in the █ Slot Section.
7:23:38 PM	█	The underage male and his parents walked by the High Limit Area in the █ Slot Section.
7:24 PM	█	The underage male and his parents walked by the Lotus restaurant.
7:25 PM	█	The underage male and his parents walked by the Good Friends restaurant.
7:25 PM	█	The underage male and his parents walked by Gaming Pits █ and █
7:25 PM	█	The underage male and his parents entered the Smoking Area in Asian Gaming.



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7:26 PM	█	The underage male and his parents were in the Smoking Area in Asian Gaming.
7:28 PM	█	The underage male and his parents reentered the Casino and proceeded to the Restroom. At 7:30 PM, the underage male exited the Restroom.
7:31 PM	█	The underage male and his parents walked by both Good Friends and Lotus Restaurants.
7:32 PM	█	The underage male and his parents walked by the High Limit Area in the █ Slot Section and the Empire Bar.
7:32 PM	█	The underage male and his parents walked by the Empire Bar.
7:32 PM	█	The underage male and his parents walked next to Gaming Pit █
7:33 PM	█	The underage male and his parents exited the Gaming Floor.
		During this first incident, the underage male was on the Gaming Floor for a total of 15 minutes. No gaming or consumption of any beverage was observed.
7:33 PM	█	The underage male and his parents walked by Promotions and towards the Bus Lobby.
7:34 PM	█	The underage male and his parents entered the Food Hall and remain in the Food Hall area until 8:20 PM.
8:20 PM	█	The underage male and his parents exited the Food Hall and proceeded to the Bus Lobby and remain in the Bus Lobby area until 8:36 PM.
8:36 PM	█	The underage male and his parents exit the Bus Lobby and proceeded to walk in the Main Concourse towards the Main Entrance to the Gaming Floor.
8:37:40 PM	█	The underage male gained access to the Gaming Floor unchallenged for identification by Security Officer █ with the male's parents present.
8:38 PM	█	The underage male and his parents walked by Gaming Pit █
8:38 PM	█	The underage male and his parents walked by Gaming Pits █ and █
8:38 PM	█	The underage male and his parents walked in the █ Slot Section.
8:39 PM	█	The underage male and his parents walked towards the █ Slot Section.
8:39 PM	█	The underage male and his parents walked towards the █ Slot Section.
8:39 PM	█	The underage male and his parents walked towards the Double Top Bar.
8:40 PM	█	The underage male and his parents walked in the █ Slot Section, then proceeded back to the █ Slot Section.
8:40 PM	█	The underage male and his parents walked in the █ Slot Section.
8:41 PM	█	The underage male and his parents walked next to Bar 360.
8:42 PM	█	NYSGC Supervising Inspector █ observed the male walk past himself and █ by Bar 360. NYSGC advised █ that the male walking by "looked



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		real young” and [REDACTED] proceeded to follow the male with NYSGC following at a distance.
8:42:42 PM	[REDACTED]	The underage male and his parents walked in the [REDACTED] Slot Section. [REDACTED] was following the underage male with NYSGC Supervising Inspector [REDACTED] distantly following.
8:43:05 PM	[REDACTED]	The underage male and his parents walked in the [REDACTED] Slot Section with [REDACTED] still presently following.
8:43:11 PM	[REDACTED]	The underage male and his parents walked in the [REDACTED] Slot Section with [REDACTED] still presently following.
8:43:33 PM- 8:44:32 PM	[REDACTED]	The underage male with his parent’s present were approached by [REDACTED] proceeded to escort the male to the Gaming Entrance when it was discovered that the male was 17 years old.
8:44 PM	[REDACTED]	The underage male and his parents were being escorted next to Gaming Pit [REDACTED]
8:45 PM	[REDACTED]	The underage male was off the Gaming Floor.
		During this second incident, the male was on the Gaming Floor for a total of Eight (8) minutes. No gaming or beverage consumption was observed.
8:48 PM	[REDACTED]	The underage male stood in the Casino Concourse by the Food Hall.
8:53 PM	[REDACTED]	The underage male with his parents stood by the Food Hall.
8:59 PM	[REDACTED]	The underage male with his parents entered the Bus Lobby and remained there until 9:20 PM
9:21 PM	[REDACTED]	The underage male with his parents walked in the Casino Self-Parking Lot and proceeded to enter a vehicle with NY License Plate ([REDACTED]).
9:26 PM	[REDACTED]	All members of the party depart property.
		During this incident, the entire time of which the underage male was on the Gaming Floor totaled 23 minutes.

After a review of the facts and circumstances as outlined above, evidence shows an unidentified underage male to be on the gaming floor on several occasions totaling 23minutes. As such, Resorts World Catskill is in violation of 9 NYCRR § 5313.2(d)(3). Paragraph (3) states that a gaming facility licensee shall not allow or permit any person who is under 21 years of age to be present on the gaming floor without the escort of a licensed gaming facility employee and for longer than necessary to reach a destination that is not on the gaming floor. A violation of paragraph (3) carries a fine of \$25,000 for a fifth occurrence. As a reminder, the fourth occurrence was set forth in my letter of March 29, 2018 (violation 18-RWC-04).

Please remit the amount of this fine (\$25,000) to the New York State Gaming Commission within 30 days of this letter. [REDACTED]



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[REDACTED]. Payments not timely made will be subject to interest and collection fees pursuant to State Finance Law section 18.

If you wish to contest the violation contained in this letter, you may request a hearing pursuant to Article 3 of the State Administrative Procedure Act and Article 13 of the Racing, Pari-Mutuel Wagering and Breeding Law. Please submit a request for a hearing to Kristen Buckley, Acting Secretary to the Commission, New York State Gaming Commission, P.O. Box 7500, Schenectady, New York 12301 within 30 days of receipt of this letter. Failure to appeal within 30 days will be considered a waiver of any available appeal, and any requests to appeal received after the 30 days will be rejected as untimely.

Sincerely,

A handwritten signature in black ink, appearing to read "T. Anapolis".

Thomas A. Anapolis
Director, Division of Gaming