



Gaming Commission

One Broadway Center, P.O. Box 7500, Schenectady, NY 12301-7500
www.gaming.ny.gov

July 31, 2018

Sent Via Electronic Mail

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Re: Notice of Violation 18-RWC-06

Dear [REDACTED]

The New York State Gaming Commission, Division of Gaming has investigated an incident that occurred on July 4, 2018 at Resorts World Catskill during which an underage individual identified as [REDACTED] gained access to the gaming floor.

On 07/04/2018 at 1:22 AM, Surveillance notified the Resorts World Catskills (RWC) Security Department via radio that a minor was currently on the gaming floor and New York State Gaming Commission (NYSGC) Senior Gaming Operations Inspector [REDACTED] overheard the transmission. At 1:28AM, patron [REDACTED] date of birth [REDACTED], was escorted off the gaming floor by RWC security. [REDACTED] was previously denied access onto the gaming floor by RWC Security Officer [REDACTED] at 1:03 AM, and at 1:16AM was denied access to the Poker Room entrance by RWC Security Officer [REDACTED]. The NYSGC conducted a review of the incident in question and observed that the following actions took place.

Violation Timeline		
Timeline	[REDACTED]	Narrative Description of Events
1:00AM	[REDACTED]	[REDACTED] entered the Main Entrance of the Casino.
1:04AM	[REDACTED]	[REDACTED] was denied entry to the Gaming Floor by Security Officer [REDACTED].
1:05AM	[REDACTED]	[REDACTED] was in the Lobby across from the Promotions desk.
1:07AM	[REDACTED]	[REDACTED] exited out of the Bus Lobby Entrance by the Food Hall.
1:14AM	[REDACTED]	[REDACTED] re-entered the Main Entrance of the Casino Lobby
1:15AM	[REDACTED]	[REDACTED] stood by the railing of the Gaming Floor then proceeded up the escalator toward the Poker Room.



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1:17AM	████	████ was denied entry to the Poker Room by RWC Security Officer █████. █████ proceeded down the staircase next to the escalator and stood by the gate adjacent to the gaming floor.
1:22:09AM	████████	████ gained access to the gaming floor through a gap between the gated area and a retractable rope located by the automatic teller machine outside the gaming floor and Slot Machine █████.
1:22:47AM	████████	████ walked between slot banks █████ & █████ and then between slot banks █████ & █████ then turned left by Pit █████ and passed slot banks █████ and █████ with no gaming observed.
1:23AM	████████ ████████ ████████	████ continued to walk the gaming floor through slot zones █████ and █████ with no gaming observed.
1:24AM	████	████ walked between slot banks █████ and █████ then stopped to talk with a patron gaming at Slot Machine █████. No gaming by █████ was observed.
1:24:30AM	████████ ████████	████ continued to walk between various slot machines in the █████ slot zone with no gaming observed.
1:24:45AM	████████ ████	████ continued to walk through various slot banks in the █████ and █████ slot zones.
1:25:02AM	████	████ conversed with a patron gaming at the █████ Slot Bank.
1:25:40AM	████	████ sat down at Slot Machine █████-████ and did not game.
1:25:57AM	████████	████ was approached by RWC Security Shift Manager █████.
1:26:10AM	████████	The NYSGC arrived on location and observed █████ check █████ identification. █████ confirmed that █████ was 18 years old █████. █████ proceeded to escort █████ off the gaming floor.
1:28:41AM	████	████ was off the gaming floor.
		Throughout the duration of the review, █████ was on the gaming floor for a total of six minutes with no instances of gaming or alcohol consumption observed. RWC issued █████ an involuntary exclusion for gaining access underage.

It should be noted that Supervising Gaming Inspector █████ brought this control deficiency to the attention of RWC prior to the July 4, 2018 incident. As of July 4, 2018, the actions needed to correct this known access deficiency were not taken by the property.

After a review of the facts and circumstances as outlined above, evidence shows underage individual █████ to be on the gaming floor for a period totaling six minutes. As such, RWC is in violation of 9 NYCRR § 5313.2(d)(3). Paragraph (d)(3) states that a gaming facility licensee shall not allow or permit any person who is under 21 years of age to be present on the gaming floor without the escort of a licensed gaming facility employee and for longer than necessary to reach a destination that is not



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on the gaming floor. A violation of paragraph (d)(3) carries a fine of \$25,000 for fourth or subsequent violation within one year of a violation, and such further action as the Commission may deem appropriate, which may include, without limitation, the suspension or revocation of the occupational license of any key employee found to be responsible for the violation. The violation at issue in this letter is the sixth violation for RWC within one year of a violation. As a reminder, the fifth occurrence was set forth in my letter of May 7, 2018 (violation 18-RWC-05).

Please remit the amount of this fine (\$25,000) to the New York State Gaming Commission within 30 days of this letter. [REDACTED]

[REDACTED]. Payments not timely made will be subject to interest and collection fees pursuant to State Finance Law section 18. This violation has been assigned the identification code of "18-RWC-06".

If you wish to contest either of the violations contained in this letter, you may request a hearing pursuant to Article 3 of the State Administrative Procedure Act and Article 13 of the Racing, Pari-Mutuel Wagering and Breeding Law. Please submit a request for a hearing to Kristen Buckley, Acting Secretary to the Commission, New York State Gaming Commission, P.O. Box 7500, Schenectady, New York 12301 within 30 days of receipt of this letter. Failure to appeal within 30 days will be considered a waiver of any available appeal, and any requests to appeal received after the 30 days will be rejected as untimely.

Sincerely,

Thomas A. Anapolis
Director, Division of Gaming