



Gaming Commission

One Broadway Center, P.O. Box 7500, Schenectady, NY 12301-7500
www.gaming.ny.gov

September 16, 2019

Sent Via Electronic Mail

[REDACTED]

Re: Notice of Violation 19-RWC-01

Dear [REDACTED]:

The New York State Gaming Commission, Division of Gaming has investigated an incident that occurred on August 19, 2019 at Resorts World Catskill during which an underage individual identified as [REDACTED] gained access to the gaming floor.

On 08/20/2019 at 12:02am, the New York State Gaming Commission (NYSGC) received notification from Surveillance Shift Manager [REDACTED] that an underage patron was on the gaming floor and was discovered at the Main Cage on 08/19/2019 at 11:15pm. According to [REDACTED] neither the individual's date of birth nor name was obtained, but the individual had a vertical identification card indicating that the individual was underage.

The NYSGC spoke with Cage Cashier [REDACTED] and Cage Shift Manager [REDACTED] to possibly obtain additional information, as these individuals were present when the patron was at the Main Cage Cashier's Window.

According to [REDACTED] the patron's name was [REDACTED], date of birth [REDACTED], and that he had a Connecticut Identification Card. [REDACTED] attempted to conduct a Cash Advance when the system alerted that [REDACTED] was under 21 years of age.

According to [REDACTED] once the Cash Advance was denied, [REDACTED] stated he was under the impression that Resorts World Catskills (RWC) was 18 and older for access to the gaming floor. When [REDACTED] departed the window, [REDACTED] contacted Surveillance to ensure that [REDACTED] departed the gaming floor.

The NYSGC conducted a review of the incident and observed that the following actions took place.



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Violation Timeline		
Timeline		Narrative Description of Events
11:07pm		On 08/19/2019 at 11:07pm, [REDACTED] approached the Security Entrance Podium where Security Officer [REDACTED] was stationed. [REDACTED] handed [REDACTED] a vertical identification card which was only visually checked. [REDACTED] then permitted [REDACTED] access to the gaming floor.
11:08pm		[REDACTED] proceeded to walk adjacent to Pits [REDACTED] [REDACTED] and [REDACTED]
11:08:51pm		[REDACTED] walked on the opposite side of Pit [REDACTED] in the [REDACTED] Slot Section toward the Main Entrance.
11:09pm		[REDACTED] walked adjacent to Pit [REDACTED] towards the Main Cage.
11:10pm		[REDACTED] entered the line for the Main Cage and then proceeded to Main Cage Window One (1) where [REDACTED] was stationed.
11:12pm-11:14pm		[REDACTED] approached Main Cage Window One (1) and attempted to conduct a Cash Advance. [REDACTED] handed his vertical identification card to [REDACTED] [REDACTED] then passed the identification card to [REDACTED]. Both [REDACTED] and [REDACTED] observed the birth year to be the year 2000.
11:14pm		[REDACTED] handed the identification card back to [REDACTED]
11:15pm		[REDACTED] departed Main Cage Window One (1) toward the Main Entrance of the Casino. It should be noted that [REDACTED] was unescorted after he departed the window.
11:16pm		[REDACTED] exited the Gaming Floor.
		During the review, [REDACTED] was on the gaming floor for a total of nine (9) minutes. No instances of gaming or consumption of any alcoholic beverage were observed during the review.

After a review of the facts and circumstances as outlined above, evidence shows underage individual [REDACTED] to be on the gaming floor for a period totaling nine minutes. As such, RWC is in violation of 9 NYCRR § 5313.2(d)(3). Paragraph (d)(3) states that a gaming facility licensee shall not allow or permit any person who is under the 21 years of age to be present on the gaming floor without the escort of a licensed gaming facility employee and for longer than necessary to reach a destination that is not on the gaming floor. A violation of paragraph (d)(3) carries a fine of \$1,000 for a first violation.

Please remit the amount of this fine (\$1,000) to the New York State Gaming Commission within 30 days of this letter. [REDACTED]



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[REDACTED]. Payments not timely made will be subject to interest and collection fees pursuant to State Finance Law section 18. This violation has been assigned the identification code of "19-RWC-01".

If you wish to contest the violation contained in this letter, you may request a hearing pursuant to Article 3 of the State Administrative Procedure Act and Article 13 of the Racing, Pari-Mutual Wagering and Breeding Law by submitting your request for such a hearing to Kristen Buckley, Acting Secretary to the Commission, New York State Gaming Commission, P.O. Box 7500, Schenectady, New York 12301 within 30 days of receipt of this letter. Failure to request a hearing within 30 days will be considered a waiver of any available hearing, and any requests for a hearing received after 30 days of your receipt of this letter shall be rejected as untimely.

Sincerely,

A handwritten signature in black ink, appearing to read "T. Anapolis".

Thomas A. Anapolis
Director, Division of Gaming