



March 31, 2025 - Updated December 17, 2025

To: The Honorable Kathy Hochul
Members of the New York State Legislature

On behalf of the New York State Gaming Commission and the Office of Addiction Services and Supports (OASAS), we respectfully submit this annual report as required by N.Y. Racing, Pari-Mutuel Wagering and Breeding Law Section 1367-a(6). The statute requires the Commission and OASAS to submit an annual report to the Governor and Legislature “on the impact of mobile sports wagering on problem gamblers in New York, including, to the extent practicable, an analysis of demographics which are disproportionately impacted by the problem gambling.”

The 2024 report is the first to include specific data points from the nine licensed mobile sports wagering operators in New York State. The regulation addressing such was adopted in April 2025, meaning operators were not required to record such datapoints in 2024. Regardless, the Commission provided a template worksheet to all operators with instruction and guidance to provide existing data. The Commission and OASAS spent significant time processing the millions of datapoints submitted in response and working with operators to obtain comparable datasets.

Inconsistent and incompatible data submissions led to delays in completing this report. Optional patron-provided demographic data was not yet required to be maintained by operators in 2024 and therefore is not included in this report.

However, this report provides baseline statistics on general account and wager information on which to build future evaluation and research.

The Commission and OASAS will continue to partner to research, analyze and address demographic statistics regarding mobile sports wagering to ensure that resources are best directed where they are needed, and that protections are put in place to protect vulnerable New Yorkers.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "Robert Williams", with a long horizontal line extending to the right.

Robert Williams
Executive Director
New York State Gaming Commission

A handwritten signature in black ink, appearing to read "Chinazo Cunningham", with a stylized, cursive script.

Chinazo Cunningham, M.D., M.S.
Commissioner
New York State Office of Addiction Services and Supports

N.Y. Racing, Pari-Mutuel Wagering and Breeding Law § 1367-a(6)

The commission, in conjunction with the office of addiction services and supports, shall annually cause a report to be prepared and distributed to the governor and the legislature on the impact of mobile sports wagering on problem gamblers in New York, including, to the extent practicable, an analysis of demographics which are disproportionately impacted by the problem gambling. The costs associated with the preparation and distribution of the report shall be borne by mobile sports wagering licensees and the commission shall be authorized to assess a fee against mobile sports wagering licensees for these purposes. The commission, or in the case that an independent integrity monitor has been established, such independent integrity monitor shall also report biannually to the governor and the legislature on the effectiveness of the statutory and regulatory controls in place to ensure the integrity of mobile sports wagering operations.

N.Y. Mental Hygiene Law § 19.07(a)

The office of alcoholism and substance abuse services is charged with the responsibility for assuring the development of comprehensive plans, programs, and services in the areas of research, prevention, care, treatment, rehabilitation, including relapse prevention and recovery maintenance, education, and training of persons who abuse or are dependent on alcohol and/or substances and their families. Such plans, programs, and services shall be developed with the cooperation of the office, the other offices of the department where appropriate, local governments, consumers and community organizations and entities. The office shall provide appropriate facilities and shall encourage the provision of facilities by local government and community organizations and entities. The office is also responsible for developing plans, programs and services related to compulsive gambling education, prevention and treatment consistent with section 41.57 of this chapter.

Background

Chapter 59 of the Laws of 2021 amended N.Y. Racing, Pari-Mutuel Wagering and Breeding Law § 1367 and added § 1367-a to authorize mobile sports wagering when the sports wager is made through virtual or electronic means from a location within New York State (NYS) and is transmitted to and accepted by electronic equipment located at a licensed commercial casino gaming facility. The statute also directed the Gaming Commission to conduct a competitive bidding process to award mobile sports wagering licenses. The Commission unanimously accepted the review committee’s recommendations and awarded nine platform providers and operators with 10-year licenses at a tax rate of 51 percent.

The first mobile sports wager in NYS was placed January 8, 2022. Since then, the Commission has enacted additional regulatory measures to protect the betting public, including but not limited to the prohibition of mobile sports wagering marketing and advertising on college campuses and ensuring all operators understand New York’s requirement that a gambling harms message be included on all advertising,

OASAS oversees a continuum of care for addiction services that includes prevention, treatment, harm reduction and recovery support. Access to both inpatient and outpatient services for those affected by harms related to gambling, including for those who have been diagnosed with gambling disorder, are available throughout the state. Further, there are a range of community-based prevention efforts to raise the awareness the prevention and risk reduction of gambling. Further, OASAS seeks to mitigate potential harms associated with gambling by promoting harm reduction strategies such as setting additional time and money wagered limits, and limiting alcohol and drug use while gambling. In 2025, OASAS released a statewide public awareness campaign, [Take a Pause](#), targeting those that are participating in mobile sports wagering and encouraging them to take a short survey that provides normative feedback on their current gambling behaviors and tips and resources if needed.

Definitions of Certain Terms Used in this Report

Term	Definition
Authorized Sports Bettor	An individual who is physically present in New York State when placing a sports wager
Wager	A specific transaction placed by a patron on an authorized sporting event or events or an occurrence or occurrences therein
Transaction	<u>Any</u> interaction with a mobile sports wagering operator. This includes but is not limited to placing wagers, checking balances, scrolling through wagering options, etc.
Single wagers	Wager on a single play or event in a single sport
Parlay	A wager combining two or more single wagers
Special wager	Wagers that are not tied to a sport and could not be differentiated as having been parlay or single wager

Revenue for Gambling Harms Treatment and Education

Currently, \$6 million annually from New York State’s tax on mobile sports wagering is dedicated for gambling harms education and treatment purposes, pursuant to N.Y. Racing, Pari-Mutuel Wagering and Breeding Law § 1367(8). Beginning in 2026, an additional \$6 million annually is directed for such purposes.

In addition to revenue from mobile sports wagering operators, existing commercial casino operators, of which there are currently four, pay an annual fee of \$500 per slot machine and table to New York State for OASAS-directed gambling harms treatment and education. By statute, any additional commercial casino sited in New York must pay a \$750 annual fee per slot machine and table to New York State for gambling harms treatment and education.

Marketing and Advertising Regulations

New York State’s mobile sports wagering regulations:

- Hold licensees responsible for the content of their advertising, marketing and branding;
- Require all public-facing advertisements to clearly include the HOPEline to increase awareness and availability of services for those affected by gambling harms;
- Prohibit false, deceptive, or misleading statements;
- Require that material facts and terms and conditions in all marketing and promotions be clearly and conspicuously disclosed;
- Allow customers to opt-out of receiving future direct advertisements;
- Prohibit advertisements to underage persons or design elements that appeal primarily to underage persons; and
- Prohibit mobile sports wagering from being promoted or advertised in college or university-owned news assets such as school newspapers, radio, or television broadcasts.

The Commission’s Gaming Division and Compliance unit review all operators’ proposed marketing and advertising materials to ensure they comply with these regulations.

Licensed Mobile Sports Wagering Operators – 2024

Bally Bet	BetMGM	Caesars Sportsbook
DraftKings	ESPN Bet	Fanatics Sportsbook
FanDuel Sportsbook	Resorts World Bet	Rush Street Interactive

Sports Wagering Regulation

Mobile sports wagering is codified in New York State Racing, Pari-Mutuel Wagering and Breeding Law § 1367. The Commission’s regulation of mobile sports wagering is covered by section 5330.

Geolocation

New York State law defines an “authorized sports bettor” as “an individual who is physically present in this state when placing a sports wager...” Part 5330 of the Commission’s regulations require licensed operators to obtain Commission-approved geolocation services to ensure that all wagering account activity takes place within NYS’ borders (§ 5330.44).

Accounts and Wagering

In 2024:

New Yorkers wagered \$22,575,774,693 representing more than 1.7 billion transactions on mobile sports wagering platforms. (Table 2) Generally, the specific location of account activity within the state was consistent with population density across the state.

There were 4,805,450 unique mobile sports wagering accounts created.

The average amount wagered per account was \$4,329 in which the average amount per wager was \$41. See Appendix 1 for data reported by mobile sports wagering operators.

Accounts and Wagers Reported by Mobile Sports Wagering Operators, 2024

Amount Wagered by Account Holders ¹	\$22,575,774,693
Revenue to Mobile Sports Wagering Operators	\$2,056,220,600
Average Amount Wagered per Account ²	\$4,329
Average Amount Wagered per Wager ²	\$41
Number of Accounts ²	4,805,450
Transactions Placed ³	1,706,094,983
Number of Unique Accounts Established in 2024 ⁴	2,143,721

¹ All accounts are authorized on mobile sports wagering operator platforms

² Averages were calculated overall rather than averaged by operator

³ Data provided geolocation services provider GeoComply

⁴ Accounts established between Jan. 8, 2024 – Jan. 7, 2025

Leagues with Limited Menu and Restricted Wagering (\$500 max) set by Commission

Athletes Unlimited Contests
American Cornhole League
National Lacrosse League
NCAA Division I Lacrosse
Indoor Football League
World Snooker Championship
World Table Tennis
International Table Tennis Federation
European Table Tennis Union
Sao Paolo Challenger
World Jai Alai Battle Court
SailGP
Bare Knuckle Fighting

Wager Determination

In 2024, New Yorkers wagered \$17 billion in single wagers (by sport, below) and \$5.6 million in parlay wagers (irrespective of sport, below). Of the total amount wagered in single wagers, 35 percent of wagers were for basketball, 20 percent of wagers were for American football, and 18 percent of wagers were for baseball.

Single Wager Amounts per Sport and Parlay Wagers, 2024

Sport	Leagues, Levels or Sanctioning Bodies	Wager Variations Allowed	Amount Wagered	% of Total
Aussie rules football	1	13	\$7,371,377	<1%
Auto racing	11	56	\$17,561,511	<1%
Baseball	6	302	\$3,071,081,324	18%
Basketball	25	260	\$5,991,563,161	35%
Boxing	7	28	\$38,232,237	<1%
Cricket	11	54	\$41,039,165	<1%
Cycling	2	4	\$265,464	<1%
Combat sports	3	20	\$215,385,879	1%
Darts	1	47	\$22,983,277	<1%
Football	4	459	\$3,423,297,906	20%
Golf	9	175	\$40,042,486	<1%
Hockey	13	135	\$875,017,773	5%
Lacrosse	1	19	\$3,112,556	<1%
Olympics	n/a	n/a	\$98,933,576	1%
Other	n/a	n/a	\$122,386,735	1%
Rugby	6	33	\$3,592,541	<1%
Soccer	52	183	\$951,792,366	6%
Softball	1	5	\$82,782	<1%
Tennis	6	106	\$2,088,028,910	12%
Volleyball	3	4	\$4,415,568	<1%
Total	162	1,903	\$17,016,186,595	.
Parlay	n/a		\$5,559,465,267	.
Grand Total¹			\$22,575,774,693	.

¹ \$122,831 was wagered as "special" wagers which are not tied to a sport and could not be differentiated as having been parlay or single wager. This amount is added to the Grand Total.

Account-Related Information on Mobile Sports Wagering Platforms

A range of account-related information is provided to authorized sports bettors on the mobile sport wagering platforms, including deposit limits, time limits, total wager limits, maximum, and loss limits. The availability of these self-imposed responsible gaming limits within each mobile sports operator’s website or mobile application are required by Commission Rule 5330.34.

In 2024, all mobile sport wagering operators offered at least one of these account-related information notification points. Among the nine sports wagering operators in NYS, 89 percent offered total wager limit information, 78 percent offered time limit information, 67 percent offered maximum wager size limit information, and 44 percent offered loss limit information.

Mobile Sports Wagering Platform Account Information Notifying Authorized Sports Bettors of Gambling Activity Mobile Sports Wagering Operators, 2024		
Account information available	Number of Operators	Percent of Operators
≥1 account-related information on platform	9	100%
Deposit limits offered	9	100%
Total wager limits offered	8	89%
Time limits offered	7	78%
Maximum wager size limits offered	6	67%
Loss limits offered	5	44%

Underage Access

New York State Racing, Pari-Mutuel Wagering and Breeding Law § 1367-a(4)(a)(iii) obligates each mobile sports wagering operator to implement measures to prohibit minors from participating in any sports wagering activity. The Commission, OASAS and the New York Council on Problem Gambling launched new training modules for retail and gaming facility employees to recognize and prevent underage access in 2024.

Additionally, as part of Commission Rule 5325.2(b)(3)(x) and New York State Racing, Pari-Mutuel Wagering and Breeding Law § 1367-a(4)(a)(xv), applied through Commission Rules 5329.34 and 5330.34, each operator was obligated to submit for approval, a problem-gaming plan that includes procedures to prevent gaming by minors.

Through the end of 2024, the Commission was informed of 1,871 alleged occasions of underaged participation through lawfully created accounts. All verified underage access was due to lawfully established accounts created by of-age individuals providing access to and play by underage individuals. In all circumstances, the subject account was closed.

This is a marked increase in underage attempts from 2023, when the Commission was informed of 54 such occasions. The increase is partly attributable to operators enhancing existing know-your-customer measures to better detect attempts at underage play.

Voluntary Self-Exclusion

New York State has a robust voluntary self-exclusion (VSE) program for those individuals who recognize that they should no longer participate in legal gambling. An individual can self-exclude from all legal gambling statewide for one year, three years, five years or for their lifetime. This program is unique in that it prohibits participation in all legal gambling options regulated by the Commission, including mobile sports wagering.

Between January 1, 2017, and December 31, 2024, 8,200 individuals signed up for self-exclusion. In 2024, there were 4,541 active individuals on the self-exclusion list.

HOPEline

OASAS operates a multi-lingual 24/7 confidential HOPEline (1-877-846-7369) which provides on-demand crisis support and referrals for those experiencing gambling harms and/or substance use harms. Calls are answered by bachelor's- and master's-level clinicians who have training in crisis response and who have extensive knowledge of gambling and substance use harms. Callers receive referrals as needed including to community-based supports as well as warm transfers to one of seven Problem Gambling Resource Centers throughout the State. Further, all callers have the option to talk to a peer with lived experience.

Between January 1, 2020 and December 31, 2024, the volume of calls to the HOPEline increased 30.7 percent from 2,345 calls in 2020 to 3,064 calls in 2024. The increase coincides with additional exposure and access to the HOPEline through public service announcements, gambling operator advertisements, and other promotional efforts to highlight the line as a resource for those experiencing gambling harms.

Prior to mobile sports wagering launching in January 2022, the top reason for calls made by those experiencing gambling harms were harms related to casino-based gambling. Since January 2022, the top reason has been online betting (e.g. mobile sports wagering).

In 2024, the demographic group contacting the HOPEline the most frequently was males between the ages of 25-44.

Looking Forward

The practical implementation of the Commission's regulations regarding mobile sports wagering data collection becomes effective February 28, 2026. At that time, operators are expected to provide – on a template provided by the Commission and OASAS – datasets and demographics for calendar year 2025. OASAS and the Commission will promptly compile and analyze the data against the 2024 baseline information provided in this report.

Collectively, the Commission and OASAS will continue their collaborative work to curb gambling-related harms and ensure help is available for those who need it. The agencies will also make improvements as needed to policies and regulations as new data and circumstances warrant.

Appendix 1. Account Wagering Activity per Account and per Wager, by Mobile Sports Wagering Operator, New York State, 2024

Operator	Avg wagered per account	Avg wagered per wager
Operator 1	\$2,290	\$109
Operator 2	\$5,206	\$30
Operator 3	\$1,963	\$88
Operator 4	\$1,817	\$75
Operator 5	\$6,650	\$43
Operator 6	\$4,058	\$89
Operator 7	\$4,509	\$75
Operator 8	\$3,294	\$113
Operator 9	\$11,678	\$43